

## JOB DESCRIPTION

<b>Job Title:</b>	Service Technician
<b>Position Objective:</b>	The Service Technician as a member of the Technical Services team will provide high quality service support including system acceptance testing, preventive maintenance, troubleshooting, and repair of Applied BioCode instruments.
<b>Essential Functions:</b>	<ul style="list-style-type: none"> <li>• Complete system acceptance testing, preventive maintenance (PM), troubleshooting, root cause analysis, and repairs in a timely manner for Applied BioCode systems and sub-assemblies.</li> <li>• Communicate with Field Service Engineers and Technical Service Specialists in advance to successfully prepare for on-site system repairs and installation by the Field Service Engineers.</li> <li>• Complete all documents and service repair reports diligently.</li> <li>• Manage service parts inventories efficiently.</li> <li>• Assist engineers in investigating mechanical, electrical, optical, and software issues for Failure Modes and Effects Analysis (FMEA) and implement Corrective Action Preventive Action (CAPA).</li> <li>• Ensure high quality service is provided to both external and internal customers for continued success and satisfaction.</li> <li>• Perform other related duties as required and/or assigned.</li> </ul>
<b>Education:</b>	AA/AS degree in Engineering, Engineering Technology or related field. Military training can be substituted for degree.
<b>Experience/Requirements:</b>	<ul style="list-style-type: none"> <li>• 3+ years of experience as a Service Technician is highly preferred.</li> <li>• Work experience in Life Science, Medical Devices, or other related fields is preferred.</li> <li>• Hands-on experience with liquid handling robots and/or optical detection systems is greatly desirable.</li> <li>• Must be exceptionally organized to prioritize multiple tasks efficiently.</li> <li>• Manage and maintain proper service records diligently.</li> <li>• Must be detail-oriented to analyze and troubleshoot complex system level issues effectively.</li> <li>• Demonstrates a sense of urgency, perseverance, integrity, and a positive will-do character.</li> <li>• Collaborates with others in a team-oriented environment.</li> <li>• Excellent written and verbal communication skills.</li> <li>• Computer software skills required: MS Office Suite.</li> <li>• Valid Driver's License with safe driving record is required. Occasional travel may be required.</li> </ul>
<b>Working Conditions:</b>	<ul style="list-style-type: none"> <li>• Able to safely lift, push, and pull 50 pounds with assistance.</li> <li>• Capable to bend, squat, stretch, and reach when performing service and repair work.</li> </ul>
<b>Note:</b>	Apply to: biz-development(at)apbiocode(dot)com with job title in the subject line.